



ENT News

Indiana University School of Medicine

Spotlight: Billing Department

The Department of Otolaryngology is made up of many people in different roles all working together for the common goal of continuing the mission of the Department of Otolaryngology of helping people to hear and speak. In this issue of our newsletter we will highlight and get to know the people who make up our Billing Department.



Rose Mayer is the Billing Manager and has been with the department for 10 years. Rose is responsible for all of the financial activities relating to University Otolaryngology Associates, Inc. and the General Otorhinolaryngological Foundation. Rose handles the financial statements, physicians' payroll, accounts payable and receivable, and maintains checking accounts. She also handles physician credentialing with insurance companies and supervises the billing office staff and ensures all charges and payments are posted in a timely manner.

Leah Bauer is the Billing Supervisor and has been with our department since 1996. Leah enters surgery charges for UOA and the GOF and ensures that the proper diagnosis and

CPT codes are assigned by physicians. Leah represents our department as the managed care liaison and communicates information to the department.

Joanne Coffey is the Charge Audit/Coding Analyst and enters charges for office visits and procedures in IDX and audits them. Joanne also serves as outpatient service representative at the ROC and AOC as needed. Joanne has been with us for 8 years.

Ashlie Weidemann is the Professional Services Receipts Analyst. Ashlie posts payments from patients and insurance companies to patients' accounts and ensures appropriate discounts are taken as required in the

provider agreements. Ashlie has been with the department for 5 years this August.

Lisa Lifford and Debbie O'Neal are the Collection Specialists for our department. They follow up with patients and insurance companies regarding unpaid balances and also provide information requested by insurance companies regarding patients' claims.

These short job descriptions are just a part of what the Billing Department does on a day to day basis. Their diligent and persistent efforts enable UOA to continue operating at maximum financial efficiency. The Billing Department is located in Regenstrief on the 3rd floor along with our clinic. Thank you, Billing, for everything that you do!!!



June 6, 2005

Dates to Remember

~Anatomy Course
July 11—20, 2005

~Skull Base
September 16, 2005

Milestones

2005—2nd Quarter

Tammy Huston—15 years Charlotte McGarik-Hodges—5 years

Sue Drummond—5 years Debi Myers—5 years

Angel Shaffer—5 years



Awards

Congratulations to Allan O. Diefendorf, Ph.D. who was honored with the 2005 Distinguished Alumnus Award from Vanderbilt University's Department of Hearing and Speech Sciences on May 13, 2005.

Congratulations also to Tatia Friet Kortepeter who received the Red Shoes Award. The Red Shoes Award Program recognizes outstanding accomplishments and contributions to family centered care at Riley Hospital.



Marriages

Congratulations to Tabby and Eric Quinn on their March 12, 2005 wedding.

Congratulations also to our resident, Josh Bradley and his new wife Sarah who were married June 3, 2005.

Births

Tatia and Brian Kortepeter welcomed Lily Caroline to their family on February 21, 2005.

Sara and Michael O'Sullivan Parker and daughter Ashley welcomed baby Heather Michelle on March 29, 2005.

Heather and Doug Fick welcomed son, Keegan, on May 10, 2005.

JJ and Angie Gutt are the proud parents of baby boy Carter Joseph born March 3, 2005.

Matt and Carrie Hilburn welcomed baby Kathryn Lynne on November 28, 2004.



Welcome . . .

- Nancy Boyle—Nurse Manager
- Monica Burch—Audiologist
- Adrienne Myer— Speech Pathologist
- Ilka Naumann—GL1 Resident
- James Kimbrough—GL1 Resident
- Jonathan Ting—Research Resident

Good Luck to our graduating residents . . .

- Dr. J.J. Gutt
- Dr. Matt Hilburn
- Dr. Adam Kaiser



Did you know . . . ?

~Paul Dana, husband of Assistant Professor Tonya Bergeson-Dana and driver of the No. 91 Ethanol Hemelgarn Racing entry in the Indy Racing League IndyCar Series, completed the four-phase rookie orientation program at the world famous Indianapolis Motor Speedway during opening-day ceremonies for the 89th running of the Indianapolis 500-Mile Race, but unfortunately was sidelined for the remainder of the month and missed his debut in the 500 due to back injuries sustained during a crash on May 13.

~Mario Svirsky's son, Pablo, will compete in the June 9 Battle of the Bands at CT Peppers in Broad Ripple.

Our thoughts are with . . .

~Becky Firestine who is battling a reoccurrence of cancer.



Indiana University School
of Medicine

Department of Otolaryngology
702 Barnhill Drive, 0860
Indianapolis, IN 46202

Phone: 317-278-1258
Fax: 317-278-3743
Email: jaadamso@iupui.edu

Visit our website:
www.iupui.edu/~iuoto

*Don't forget to submit your items for the newsletter to
Jane Adamson, RR 132 or email me at:
jaadamso@iupui.edu. The next newsletter will be
published in September.*

