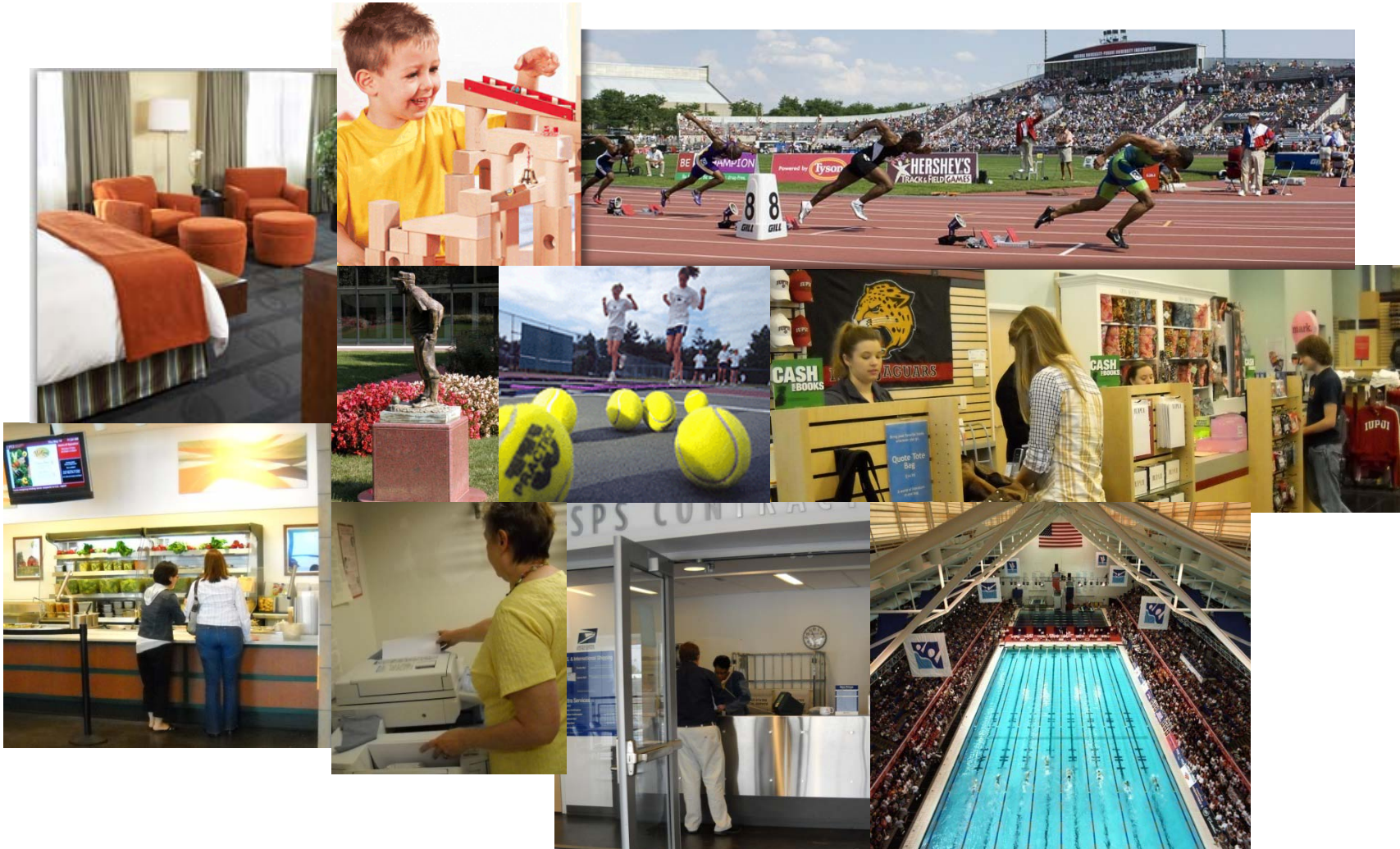


FINANCE & ADMINISTRATION

AUXILIARY DIVISION



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AUXILIARY DIVISION

- Administration
- Barnes & Noble Bookstore
- Center for Young Children
- IU Natatorium
- Michael A. Carroll Stadium
- Indianapolis Tennis Center
- IUPUI Food Services
- Mail Services & Postal Operations
- Print Services IKON @IUPUI
- National Art Museum of Sport
- University Place



FINANCE & ADMINISTRATION

Mission -Through excellent stewardship of human, physical, and fiscal resources we will serve and lead our campus community as it fulfills its mission.

Vision -We aspire to be the very best at what we do. Every employee will be engaged, inspired, and prepared to deliver service with distinction.

Our Guiding Principles

Customer Service -We will seek to understand and focus on the needs of all customers; students, employees, and community. We will dedicate our attention to delivering exceptional services within a caring atmosphere. Collaboration and teamwork will be utilized to continually improve our services.

Integrity-Honesty, trustworthiness, dependability, and administrative/fiscal accountability will steer our actions. We are committed to maintaining and demanding high ethical standards.

Professionalism-An environment will be maintained that recognizes and respects the importance of people and opinions: one in which we celebrate our vast diversity; recognize good work; promote everyone's abilities and professional development; establish an enjoyable environment; and encourage a balance between work and life.

Innovation-Taking risks fosters improvement. We will eliminate obstacles, encourage new ideas, and embrace creative solutions that are aimed at improvement and good stewardship.

FINANCE & ADMINISTRATION

AUXILIARY DIVISION

Administration

- Ensure financial integrity and accountability
- Oversee outsourced businesses and the interests of both the contractor and the University
- Emphasize training and development to achieve high employee morale for customer service excellence
- Monitor facilities, service and product standards to ensure meeting the expectations of the university
- Promote IUPUI's mission as the premier urban research university

History notes:

The Auxiliary portfolio has grown from the opening of University Place Conference Center & Hotel with its global reach in 1987.

Sport facilities were added in 1991. In 2000 the bookstore and printing and mail services were added.

Food services came next and the latest addition is the Center for Young Children.

Barnes & Noble Bookstore

- Faculty, staff discount 10% (excluding textbooks, software, convenience/food items), departmental discount 20% (excluding software, convenience/food items), Barnes & Noble Members discounts
- Many items available at www.iupui.bncollege.com
- Starbucks Café; over 30,000 general reading titles; IUPUI, IU, Purdue merchandise; Vera Bradley products
- Sponsor book events and speakers in and outside of the store
- Available for special events such as open mike and karaoke
- Bookstore Advisory Committee



*History Notes:
In 2007, Indiana University selected Barnes & Noble to operate bookstores on its campuses.*

All IUPUI bookstores were consolidated in the new Campus Center in 2008.

Center for Young Children

- Year-round programs for 2 to 5 year-olds, summer program for school-age children
- Serves student population, faculty and staff as well as people who work Downtown
- Offers both full time and part-time care
- Staffed by degreed teachers
- Tuition based on child's age, full time or part time, etc. Student grants are available
- Spanish daily, optional music, swimming plus monthly field trips
- Family activities throughout the year and the Parent Association is quite active



*History Notes:
Child care has been on the IUPUI campus since the 1970s. In 2000, a new 24,000-square-foot facility opened that allowed expanding from licensing for 58 children to 280.*

IU Natatorium

- IUPUI Athletics
- Open weekdays to the public for lap swimming and aquatic classes
- Learn to Swim classes for ages 6 months and up, stroke improvement classes
- Aquatic Fitness
- Weight Room & Fitness Center
- Summer day and sport camps
- Faculty/staff receive 10% discount on adult classes, memberships
- Faculty/staff receive \$25 discount on any Summer Camp registration
- Joint ventures with PE and Rec Sports



History notes:

Opened in 1982

Largest indoor aquatic facility in US, one of world's top aquatic facilities – second only to The Cube in Beijing

*Home to 11 Olympic Trials
Site of 14 World Records, 93 American Records*

USA Diving Official Training Center

*July 2009 USA Championships
(Michael Phelps)*

Michael A. Carroll Stadium

- Hosts fundraiser and non-profit events (Race for the Cure)
- Training facility for all Jaguars athletic teams
- Monthly and Annual memberships for walking/running – faculty/staff discounts
- Summer track & field, soccer camps



History notes:

Opened in 1982

Renovated in 1997 with new track, field for soccer, other field sports

Home to the 1988 Olympic Trials, as well as many national, NCAA and youth championship events

Site of 5 World Records and 12 American Records

Indianapolis Tennis Center

- A public tennis facility with six indoor (heated, air-conditioned) courts, 14 outdoor hard (six with lights) and two clay courts
- Private and group instruction from certified teaching professionals
- Members can contract for a season court from September to May and receive a reduced rate for court time
- Students, faculty, staff receive reduced membership rate
- Free tennis clinics in spring and fall for IUPUI community -- upcoming May 27
- USTA Regional Training Center



History notes:

Opened in 1979, indoor facility opened in 1989

Host of international ATP event, now the Indianapolis Tennis Championships (Andy Roddick 2009)

Named by Tennis magazine as one of nation's top public tennis facilities.

IUPUI Food Services

- In addition to eight outlets in the Campus Center, there are five other operations on campus: Law School Café; Library Java Junction; BS Jag Connection, Natatorium concessions and Caribou Café in Walther Research
- Brands: Chick-fil-A, Caribou Coffee, Spatz Grille, Wild Greens, Mamma Leone's, Rio Frontera, Mondo Subs, plus Canteen Vending
- Revamp of catering menus with four tiers: drop-off (No Frills) to “white glove” to better meet the needs of the campus community
- 30% discount for registered student groups on the No Frills menu plus a 50% delivery discount
- Baker Group Consultants and planning for ResLife expansion (Master Plan)



History Notes:

Chartwells, a division of the world's largest food service company, Compass Group, began managing IUPUI food operations in July 2002

Chartwells provided over \$800,000 in capital improvements plus \$4.5M for capital improvement food service facilities in the Campus Center

Mail Services & Postal Operations

- Mail Services has contracted with the US Post Office and manages the Campus Postal Unit located on the second floor of the Campus Center
- As the campus grows and adds new buildings, Mail Services will oversee a gradual transition from individual office mail delivery to building mail rooms
- Dramatic campus growth (Canal District)



History notes:

Mail Services, always “self-operated” by IUPUI, was part of Design/Print/Mail before 2004

Relocated to an on-campus facility in 2004 in an effort to improve fiscal, operational, and delivery efficiencies while streamlining costs

Print Services IKON @ IUPUI

- Complete printing, binding and duplication services
- Easy on-line ordering of stationery and business cards for the university community
- University discounts available
- Active participant in charity events and print donations to campus schools and departments



History notes:

Introduced to campus in 1999 as exclusive provider of printers and copiers

Established the IKON Resource/Design Center in 2004

National Art Museum of Sport

- The nation's premier sport art museum with over 900 paintings, sculptures, works on paper
- Over 40 sports represented
- On view in the public areas of University Place Conference Center
- Free to the public
- Free group tours



History notes:

Founded in 1959 in New York City - Madison Square Garden

Moved from East Coast to Indianapolis in 1990

Moved to IUPUI in 1994

University Place

- 278 guest rooms, meeting rooms for up to 400
- Hotel awarded AAA Four Diamond Award
- University receives substantial discount for sleeping rooms, conference space
- Recent renovations: hotel food court into multi-purpose meeting space Scholars Hall and opening of Artisans Boutique/Coffee Bar
- Host hotel for Indianapolis Colts and 2012 Super Bowl
- Major academic, life-science, association and corporate leadership conferences



History notes:

Hotel opened in May 1987 and Conference Center in September 1987

University purchased hotel in December, 2004 and completed a \$16.5M renovation